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CASH 2022.1

Release Features

Contents

Key Features & Enhancements

39006049 - CASH User Interface

Global Search

Entering text or a number in to the 'global search' box in the CASH header will trigger the global search. Any records in CASH whose 'ID' matches the search criteria will be displayed below;
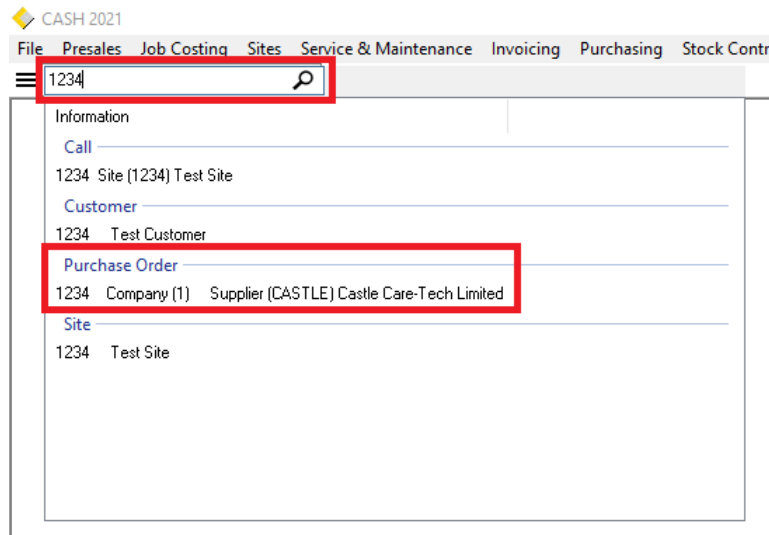
Double clicking the result will open that record in CASH.

In the example above I've entered '1234' into the search and I can see that I have Calls, PO's, a Site, and a Customer that match.

Revised Menus

For a cleaner look and to provide information about the menu options, the shortcut menu's have moved to within a single button.
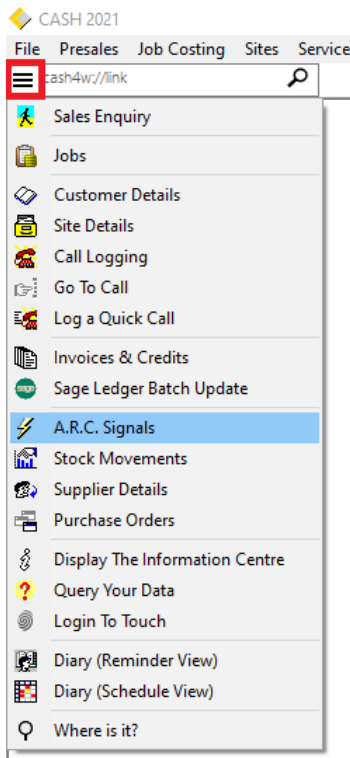
The new menus are available in most areas of CASH where traditionally a shortcut bar was provided.

Selection forms

The main selection forms have been simplified making it easier to see information about an entry prior to selecting it;

Shortcuts

Desktop shortcuts are provided for fast access to any menu option within CASH;
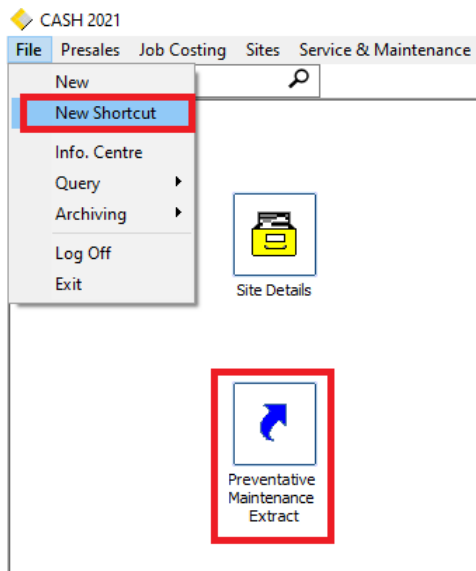
Context Buttons

Buttons that are relevant only on the selected tab are now presented on that tab, rather than on the top bar. In addition this makes it quicker to access the buttons speeding up the workflow in these areas;
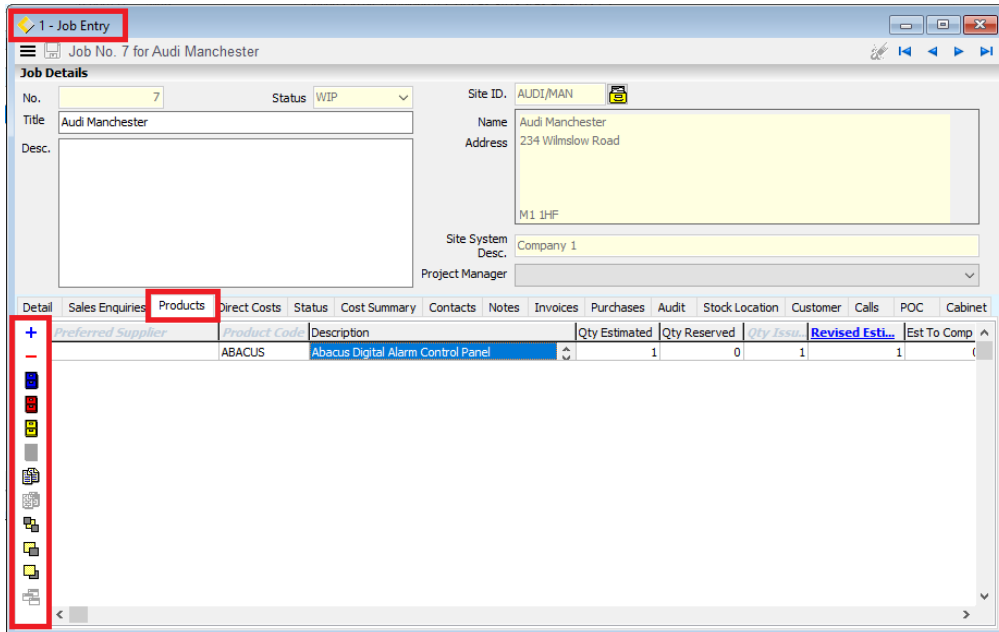
Highlighted Required Fields

In areas of CASH where fields are required, the fields are now highlighted. This example shows the highlighted fields within a Purchase Order goods receipt;
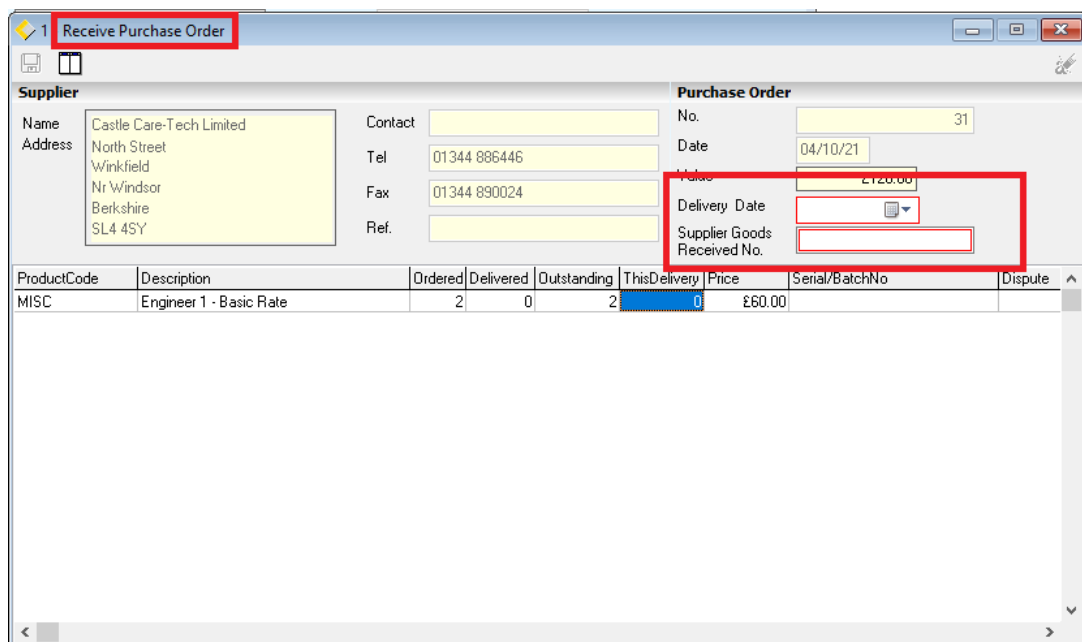
39006269 - Warning message if user attempts to delete a job costing, where parts have been issued

If a user tries to delete a Job Costing you will now be presented with a warning message
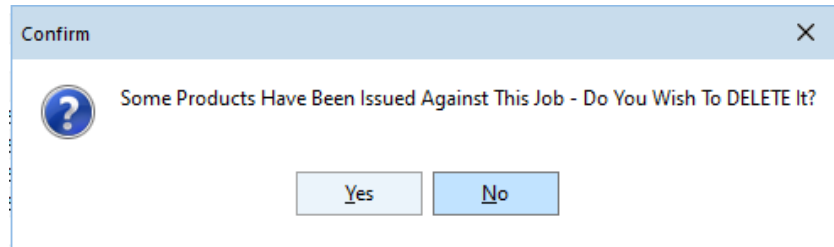
39006214 - Call Action Narrative

You can see the history for every call action from within a call without having to go into each action, useful if the call has multiple actions.

Call -> Call Actions -> Narrative
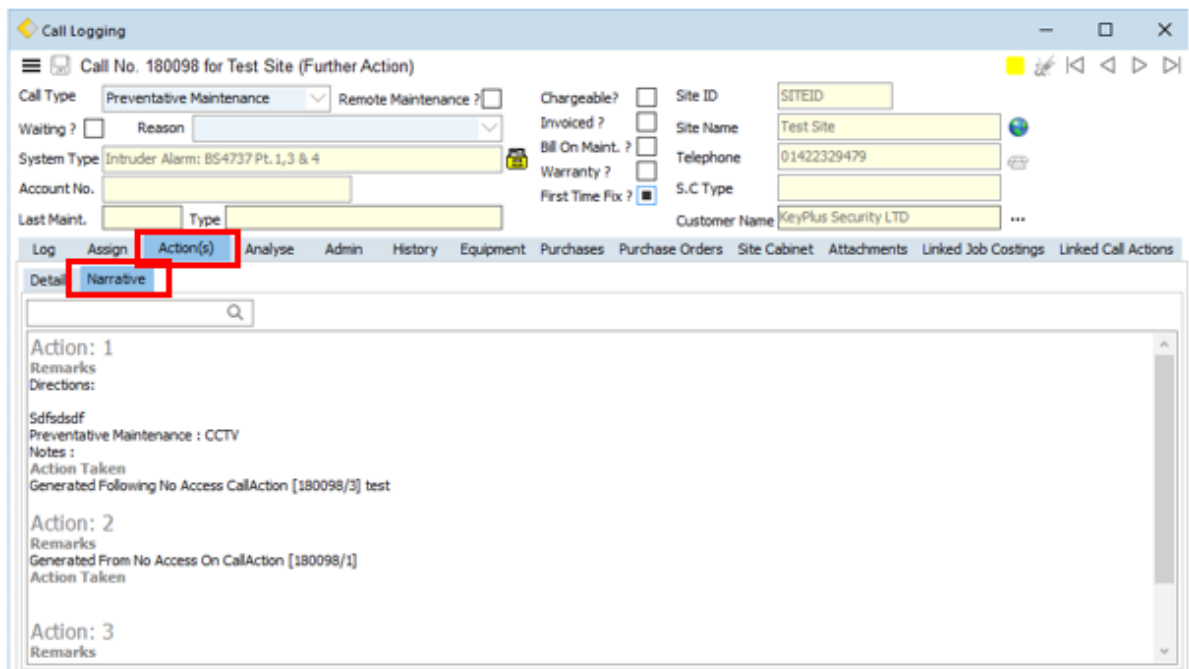
39006237 - Enable the cabinet copy/ paste/ cut.

You can now use the Copy, Paste and Cut options within a completed calls Cabinet. Previously were disabled when a call action was completed.
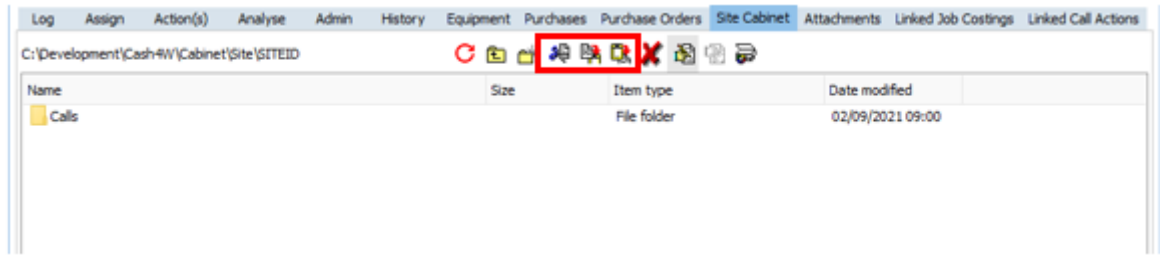
In supplier details you can now use the contacts email address to send your returns if they have a valid email address, if the contact email field is blank it will send it to the supplier.

Create your purchase return then you have the option to select one of the contacts from the drop down list.

Now the notifacation of the return will go to the contact email address and not the supppier.

39006318 - Added an erase button to the bill on completion of maintenance tab in site charges

When you have bill on completion of maintenance enabled in site details admin 2, you can select a system to link to a charge on the bill on completion of maintenance tab. Previously you had to click twice to focus on the box to delete the selected system. You had to remove the system link before you can un-tick the site flag for bill on maintenance.

Now there is an erase option.

Site details -> Charges -> Bill On Completion Of Maintenance
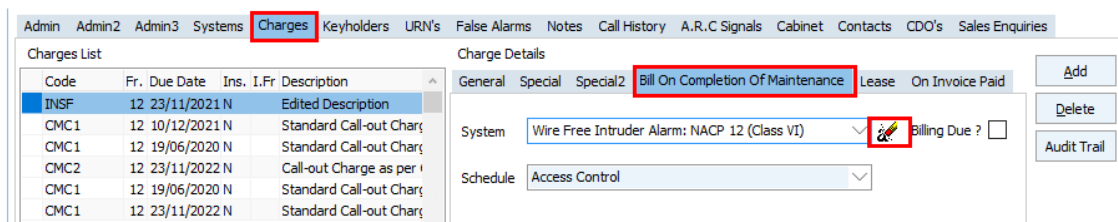
39005870 - When using multi company by system, would like a configurable option to allow linking the charge to the system, without having to make the system live

New options are available that enable the linking of Site Charges to 'New' systems and the cancelling of Charges that are linked to systems;
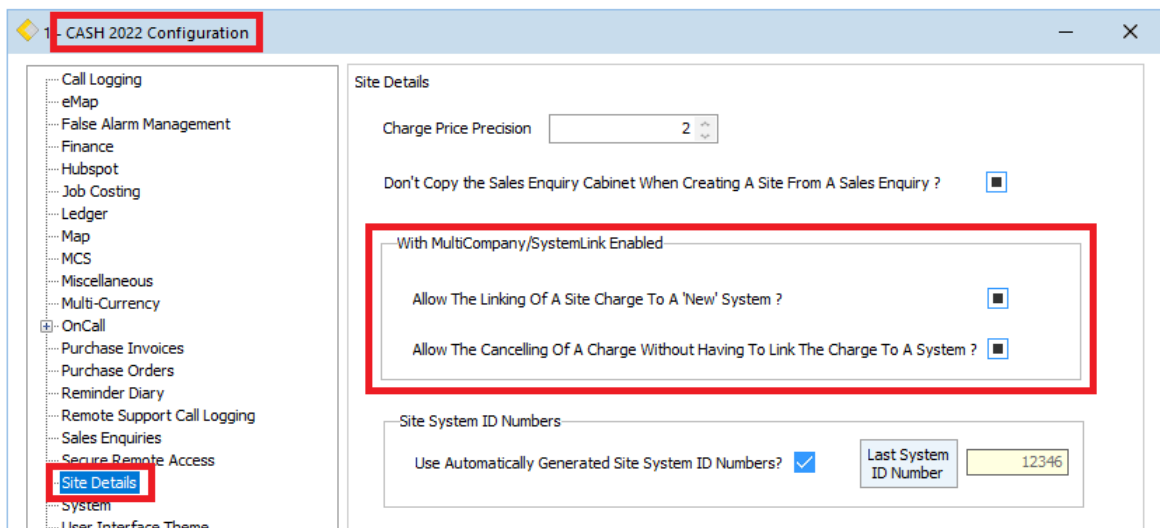
39006253 - Negative stock prevention in CASH and on Mobile device

Negative stock can now be prevented in CASH in all areas where the balance is affected (issue/adjustment etc.).

To enable the feature, navigate to 'System Admin > Company Codes > Company Configuration > Stock' and REMOVE the tick, or the black square, from the 'Allow Negative Stock' option. By default, negative stock is allowed to maintain backward compatibility;
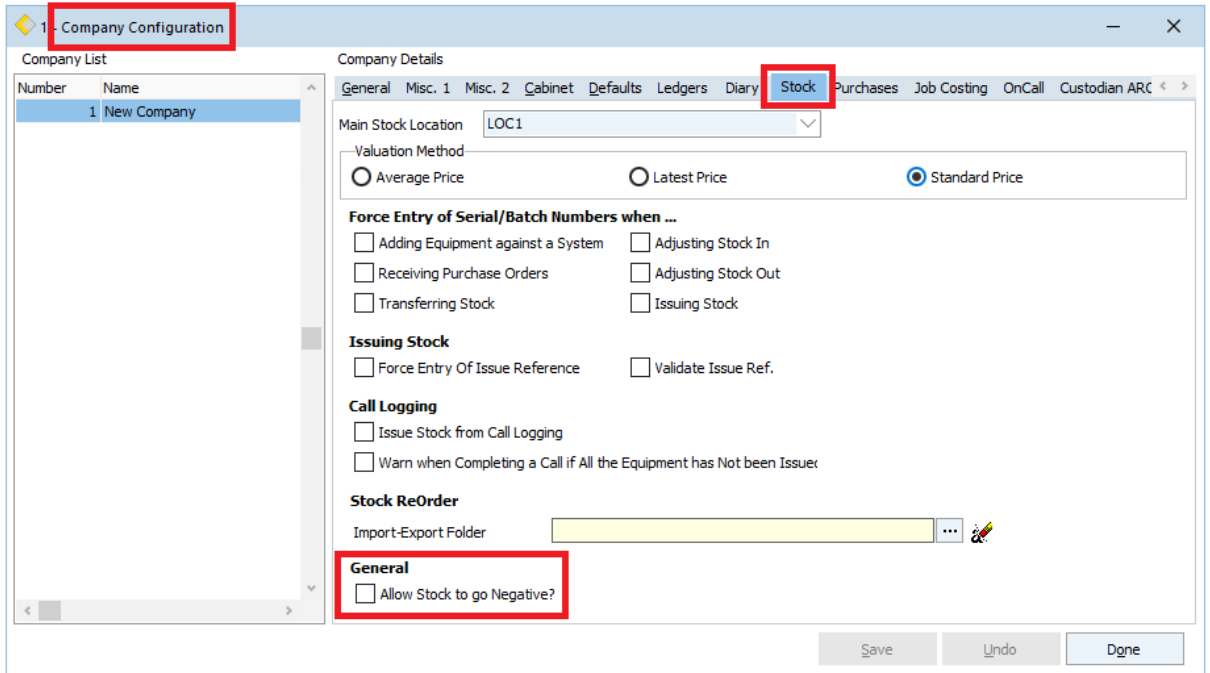
With the option removed you receive a notification when the stock reduces to negative and you will not be able to proceed;
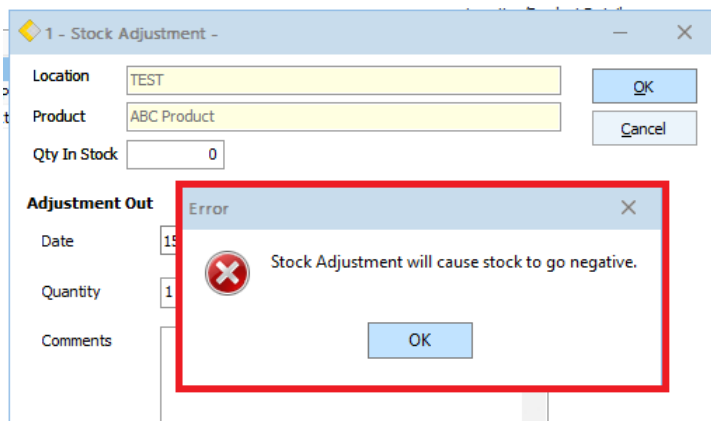
39005707 - Add attachments tab to the purchase returns window

Purchase Returns now have a functioning attachments tab in line with other areas of CASH;
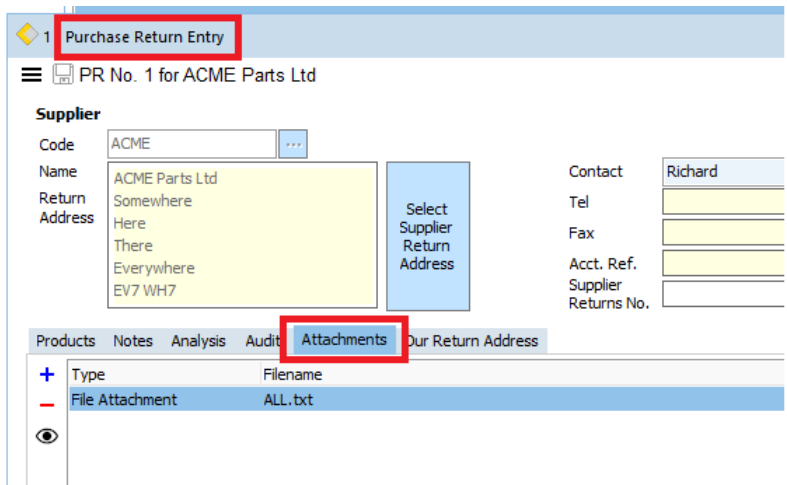
39005706 - Notes tab in purchase returns to match functionality in the purchase order

Purchase Returns Notes now have the same functionality as other areas of CASH including Reminder & Completed dates;
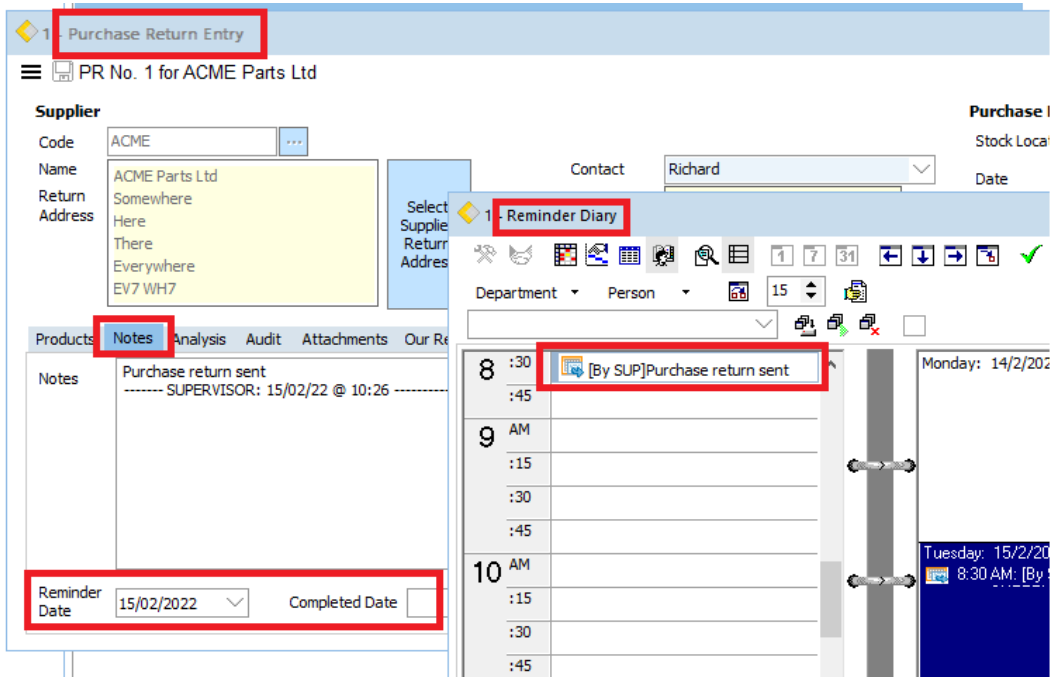
39005730 - Purchase Return use the email address for return.

If an email address has been entered against a supplier contact, and that contact is used for a Purchase Return, when you submit the purchase return the email address is taken from the Contact, rather than the supplier;
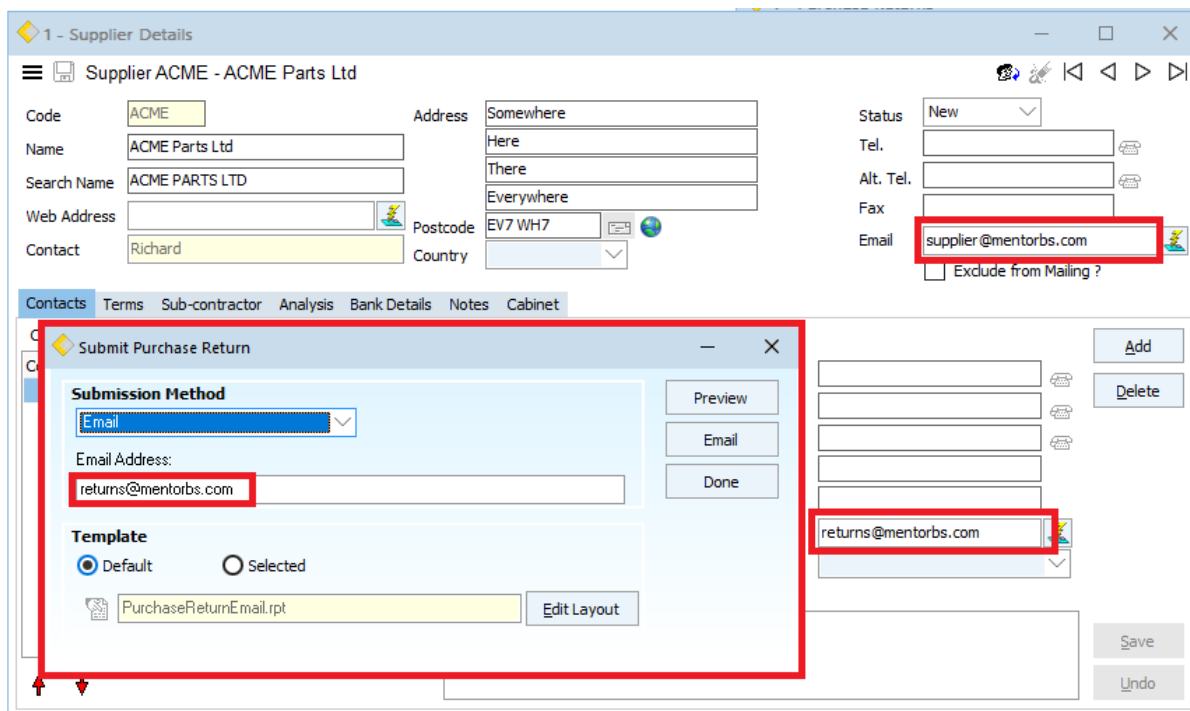
If no email is set against the contact then the supplier email address is used as before.

39006018 – Supplier code visible on the Call Equipment tab

A product's supplier code is now visible on the Call Equipment tab;
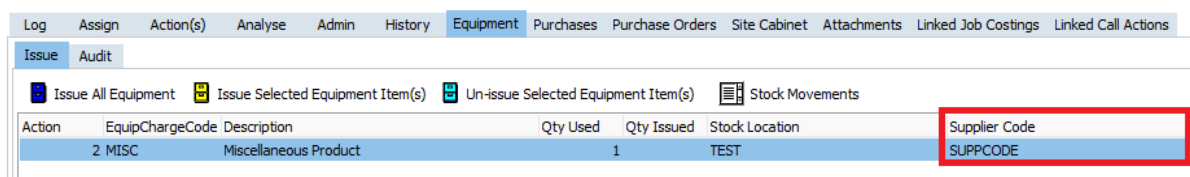
39006015 – System Type Description available in Docket name

The system type description is available as a 'merge field' for renaming OnCall dockets;
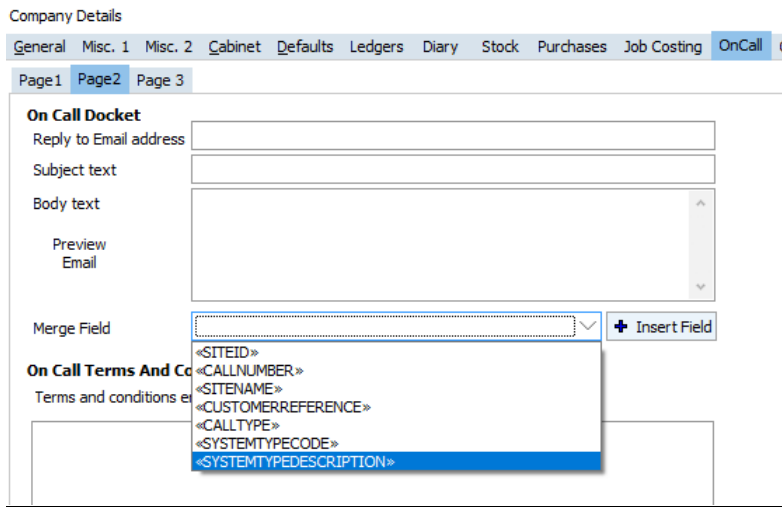
39005957 – NSI Monthly Statistical Return shows BS8243 as opposed to DD243

The NSI Monthly Statistical Return now displays BS8243.

39005929 – Added 'Repair' to the Purchase Return's 'Return Type'

'Repair' is now an option under a Purchase Return's 'return type';
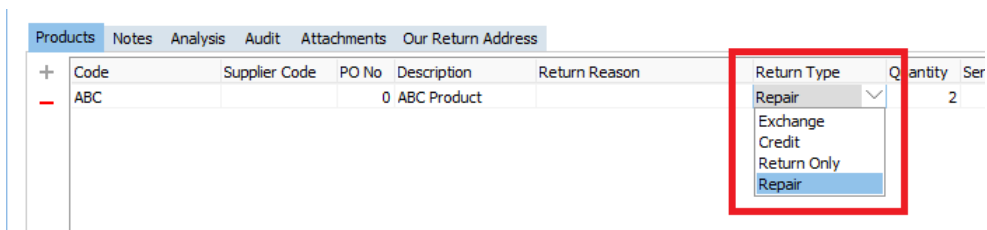
39006272 – When raising a PO from a Job Costing, the 'issued quantity' is considered

When creating a Purchase Order for a Job Costing, CASH now includes the 'issued quantity' when calculating the quantity on order.

39005561 – Suppress the Auto sending of dockets by Call Type

To prevent CASH automatically sending oncall dockets for particular Call Types;

- Navigate to 'System Admin > Company Codes > Reference Codes'
- Select 'Call Types'
- Select the desired call type
- Check 'Don't auto send the docket'

Dockets will not be sent automatically for the selected call types.

39006029 – Supplier Code added to the stock at location table

The supplier code is available within the Stock At Location table;

Bug Fixes

Reference	Area	Details
39006373	Site Systems	Changing system status does not refresh straight away when looking in the system select option
39006371	Purchase Orders	Subcontractor PO's are using the default PO template, rather than the one specified against the supplier
39006369	Suppliers	Supplier details subcontractor
39006368	Reports	Call Performance Analysis report generates a No Data in Range to Preview message
39006366	Company Configuration, Renewals, Sites	Irrelevant error message appearing when removing a bill on completion system link, where multi company by system is used
39006365	Attachments	Invoice attachment error
39006364	Sales Enquiries	Sales Enquiry selection has ALL fields added to grid and not saving index to registry.
39006360	Sales Enquiries	Search option on sale enquiry does not scroll down when using down arrow key on keyboard. Alternates between the 3rd and 4 line without going any further
39006355	Invoicing	Invoice Attachment error Cannot Create Invoice attachment record - creates a blank record and then you cannot delete it
39006349	Job Costing	Job Costing - Sales Enquiry link
39006347	Stock	Stock at locations field 'Description' is not indexed and cannot be modified.
39006338	Call Logging, Purchase orders	In purchase orders, link a purchase order to a call
39006335	Call Logging, OnCall	Call deletion record is added to the "record deletions for android engineers" table for non- OnCall engineers
39006332	Products	Search Icon (Torch) is missing from Product code selection search bar
39006328	Invoicing	Schedule Extract Preview - Causing an Access Violation
39006327	Invoicing	When extracting leased customer renewal charges, the temp sites tables are not deleted from the temp folder when closing the renewal invoice extract window
39006326	ARC Signals	Incorrect wording on URN input screen
39006324	Call Logging, Purchase orders, User Setup	View associated call icon is not enabled on the purchase order record, but it is on the grid, where the user has no permission to edit completed PO
39006320	Sites	In site system selection, the drop down box is not big enough to display the maximum character length allowed in a system description
39006319	Accounts Interface	Grammar mistake in the SageAutomation
39006314	High Security, Purchase orders, User Setup	Inconsistencies with user settings related to purchase order permissions - receiving purchase orders
39006312	OnCall Forms	Oncall form merge fields always using company 1
39006305	Accounts Interface	SAGE 50 v28
39006303	Purchase Invoicing	Purchase Invoice Import - PI is less that PO - Incorrect qty on PI
39006301	Invoicing	BOCM is not extracting invoices for leased customers where the site customer is set to grouped renewals

39006300	Job Costing	In job costing, where a notification of completion and invoiced date exist, it causes a problem with the invoiced value
39006295	Job Costing	In job costing jobs filter selection, "open PO" status is not included in the select all/ invert selection options
39006294	Reminder diary	Diary reminder window
39006291	Sales enquiries	Sales enquiry search is defaulting to the wrong option when launched - as per setting on user
39006287	Job Costing	Job Costing - Cannot raise a PO for Direct Costs
39006285	Purchase Orders	Identical size of logo on w documents. However the logo looks bigger and does not compress on purchase order template
39006281	Sales enquiries	Sales enquiry grid cannot be ordered by newest to oldest date
39006280	Multi Company, Sites	Issue when adding a site charge where using multi company system link
39006275	Site Details	Site maintenance is hanging when it is trying to display the form
39006273	Import / Export	XERO Multi Company
39006270	Reference files, Sites	In reference code replacement, preferred engineer on the schedule is not included when replacing an engineer/ technician code throughout CASH
39006265	Customers	Customer Renumber - Ignores the Company Configuration\Ledgers\Sales\ Page 1 setting for Maximum Field Lengths for Customer Number
39006263	System admin	Emailing Engineer Dockets from Cash - Filename of pdf not working
39006261	Sales Enquiries	Slow speed when loading a Sales Enquiry
39006260	Job Costing, Purchase orders	MISC items do not auto issue to job costing when the PO is linked to the job retrospectively
39006250	OnCall	OnCall Goods Receipt - duplicates original receipt when additional lines are added.
39006243	Call Logging	Re-assigning a call to a different Site/System results in the CompanyNo being set to the System No (Multi-company by system)
39006241	Reminder Dairy	When you click Daily view on reminder diary it takes you to the Scheduler
39006236	Job Costing	Issues with the "on hold" tick on job costing
39006213	Invoicing	Using the 'Goto' button on the Invoice/Credit selection grid, to find a record that no longer exists within the Filter
39006205	Call Logging	After creating a Further Action CASH has the original action selected
39006203	Email	EWS - Strange form when logging into Cash and EWS details aren't entered.
39006202	Sales Enquiry	Sales Enquiry - SQL Error when trying to create a New Sales Enquiry when there is a Full Stop in the datapath e.g. v2021.1\data
39006201	Job Costing	New Call - Error when clicking on the Linked Job Costings tab when there is a Full Stop in the datapath e.g. v2021.1\data
39006199	Job Costing	Job Costing - SQL Error when trying to create a New Job when there is a Full Stop in the datapath e.g. v2021.1\data
39006190	Call Logging, OnCall	When queueing a call to engineer from the assign tab, the call status does not update to New/ Queued, until you drop out of the call record.
39006189	User Setup	User Setup - Template activation issue

39006183	OnCall Forms	OnCall Form template name doesn't show within a customer
39006182	Templates - quick report	when sending a docket the correct file name isn't used
39006174	Call Logging	Call Logging - Call Action - Started Time - displays blank for 00:00 from OnCall.
39006170	Company Configuration	In multi company, it is not possible to edit the maximum field length boxes on company 2+
39006159	Suppliers	Incorrect Error Message in Supplier Maintenance
39006157	Invoicing	Panel Type displayed against Appt in Scheduler
39006155	Invoicing	When the 'Send Invoices to' option for manual invoicing is set to Sites it does not place a created by name in that invoice field
39006153	Renewals	Bill on Maintenance renewal extract does not attach multiple dockets when there is multiple charges on the invoice with sperate calls for each
39006150	Stock	When Un-Receipting stock, the Stock On Order Quantity is getting out of Synch
39006147	CASH Main Form	Display Settings - CASH Form Issues
39006146	Invoicing	DD Invoice attaches dockets related to a different site
39006142	Sites	In site URNs, it is not possible to assign multiple URNs to multiple different systems.
39006139	Job Costing	Cost Summary for first Job costing created does not calculate figures
39006124	Site Systems	Site System selection dropdown list cuts off and scroll bar not useable if form is maximised
39006121	Purchase invoices, Purchase orders	Issue with the goods received quantities on purchase orders, where more than one line is added to a purchase invoice for the same purchase order product
39006112	Sales enquiries	Sales Enquiry filter
39006106	Call Logging	Amending Logged date adds deadline date to CM call.
39006101	Purchase orders	Error When done Via Purchasing > Un-invoiced Receipts > Maintenance
39006099	Purchase Order	Unable to do any amendments to a PO once the submission is allowed but authorisation is not
39006096	Reports	Stock Reports - Location display
39006095	Stock	The Locations Display needs Tweaking
39006094	Stock	The display of the Location List needs tweaking
39006092	Site Details	PopTheMenu on Site maintenance needs to pop a sub menu rather than a new popup menu.
39006077	Job Costing, Purchase orders, Stock	In stock locations, where a purchase order linked to a job costing is un-receipted, and you have the product auto issue to the job when received, the quantity in stock becomes incorrect
39006069	Job Costing, Purchase orders	In job costing, when a product is un-received against a PO linked to a job, the cost and sale price in the audit is based on the product prices, not on the prices on the PO/ job costing, which impacts the actual product costs on the job
39006067	Purchase orders	Unable to set default PO grid for company 2.
39006063	External Program	Renumber Program - error 5016 when trying to renumber a Site
39006057	OnCall Forms	Oncall Forms not updating on Actions 2 onwards

39006055	Call Logging, Dockets, Email, OnCall - OnCall Forms	When manually sending a docket from a call action, the "respect OnCall forms configuration" is not working when the form is set to send "instead of docket"
39006054	Invoicing	The 'Create a PDF copy of the invoice?' still prompted when extract invoices to Sage.
39006044	Sales enquiries	Stop users seeing sales enquiries via Site when though they are restricted to 'Only showing own enquires'
39006040	Import / Export	Cash Import Program - CFCustomerResponseConfig - Invalid field
39006032	Reference files, Timesheets	Unable to delete the associated scheduler entry linked with the timesheet entry type
39006022	Accounts Interface	Sage Batch Update - 'tblPurchaseInvoiceHeader: Field 'CustomerNo' not found
39006018	Invoicing	Invoices not marking as extracted
39006013	Invoicing - E-Invoicing	Error message when printing an e invoice, where company filter and column filter are applied in combination
39006012	Purchase Invoicing	Purchase Invoicing - Discounted lines
39006003	OnCall - Windows Phone, OnCall - Windows Tablet	In OnCall Metro, when an OOH call is logged without system equipment selected, the app crashes
39005999	Invoicing - Chargeable Calls, MCS	Error logged in Mentor Comms Server when you send a chargeable call invoice with docket attached
39005993	OnCall	Oncall Update - reject not working
39005992	OnCall	Spelling Error in Oncall
39005989	OnCall - Windows Phone, OnCall - Windows Tablet	Spelling error when using no access in OnCall Metro
39005987	Stock	Stock not updating from PO if Auto issue turned on
39005951	Call Logging, OnCall	Where a call is transferred to another engineer, there is still two ways in which you end up with records stuck in the OnCall transaction queue
39006500	Purchase Invoicing	You can't open an associated PO from an extracted & authorised PI
39006497	Sales Enquiries	Sales Enquiry Selection does not select the correct sort order when "Selecting Another Enquiry" or Add Linked Enquiry
39006490	Site Details	error message when trying to run the Site URN report
39006481	Purchase returns	The description field of the product in a purchase return is not editable when you do a manual product selection
39006420	Sales enquiries	Access violation error message when selecting a different Sales Enquiry from within another Sales Enquiry
39006415	Site Details	Button placement within Site Maintenance
39006403	Ledger Interface	'Failed to reconnect to sage data' error when updating Invoice Outstanding Amounts
39006400	Call Logging	Error logging a call from a site with 1 system
39006399	Sales Enquiries	Sales Enquiry Status field character count is only 13 so cutting off the wording
39006385	Company Configuration	Company Information Record Being Automatically Set In Edit Mode When entering Company Configuration
39006384	Invoicing	Unable to delete multiple Invoices/credits in one go
39006383	Invoicing	Invoice Print/ Direct Debit Print
39006276	General	Unable to move a window
39006248	OnCall - Android	Engineer Stock - Transfer from shared location using engineer location to calculate the available stock

39006240	Multi Company	'This transaction does not exist as A Invoice' when drilling into a transaction from Customers > View Ledger
39005924	Purchase orders	In purchase orders, you are now forced to add a nominal code to at least one line when updating invoice tab, even if you do not have purchase invoicing
39006154	Job Costing, Purchase orders	Products are not added to job costing when purchase order is submitted via e mail
39006356	Call Logging, Invoicing - Chargeable Calls, OnCall - OnCall Forms, Sites	In Oncall forms, "send instead of docket" and "send with invoice" causes a duplicate attachment when the site is set to "send docket with chargeable call invoice"
39006341	OnCall - OnCall Forms	In OnCall forms, the incorrect schedule details are picked up, where schedule details are used as merge fields
39006401	Sales enquiries	Unlocking a sales enquiry launches the enquiry in locked mode, and requires closing and re-opening to refresh
39006503	Customers, OnCall	When a customer is taken off suspended, the site records are not updated back to OnCall for the purposes of adding an OOH job
39006342	Job Costing	Job Costing fields not calculating correctly
39006386	Sites	Latitude\Longitude not being set on a Site when created from a customer record already in the database
39006504	Call Logging	When you change response deadline date/time and click save it does not recognise the save
39006489	Invoicing	Schedule extract does not sperate different VAT codes and puts them on one line
39006482	Purchase Orders	The created by field in purchase order uses the full name of the person whilst the same field in purchase return uses the log in ID
39006398	Call Logging	Call Admin Remarks - Adding an entry before the call is created and assigned a number
39006506	Sales Enquiries	Unable to delete Sales Enquiry from Sales enquiry search
39006379	Sales enquiries	Sales Enquiry grid is not ordering by enquiry number.
39006394	Products, Stock	Stock Location Product Description
39006424	False Alarm Management	Site False Alarm Report
39006388	Sales enquiries	Sales Enquiry - Find function
39006406	Sales enquiries	Sales enquiry grid order is not retained when ordering date by newest to oldest
39006404	Sales Enquiries	Sales enquiry navigate button disabled when opening an SE from within a Site
39006402	Call Logging, Sales enquiries	Issue with "create a sales enquiry from call" when selecting to "use the description" to copy attachments, where attachments are unsupported file type
39006439	Invoicing	Creating an invoice fails with ******** is not a valid integer value in year 2022 when creating payment reference for BE country regs
39006382	Suppliers	Subcontractor screen changes to terms tab when options ticked
39006545	Sales Enquiries	Corrected the Sales Enquiry Ordering within Search
39006550	Sales Enquiries	The selected sales enquiry is retained in the grid
39005997	Sales Enquiries	When raising SE from completed call it puts the name of the call operator and not the person who raised it.
39006021	Invoicing	CASH is hanging when attempting to re-print or copy print from the invoice print menu, both previewing and printing

39006100	Reports	Call Listing Report - blank page - Page 1 of 0
39006123	Site Details	Post codes not linking to e-map correctly - when site created from SE or Import
39006129	Insync	InSync changes the between times on fixed scheduler appointments
39006158	Call Logging	Spelling mistake in Logunit
39006358	RPT Templates	"New fields have been added to your template" is shown whenever you preview or edit a docket template
39006505	Purchase Invoicing	Focussed record in the purchase invoice grid does not change when you use the navigation arrows to change the record, in all other grids it does
39006515	Sales Enquiries	Sales enquiry search
39006529	General	Issue Track email address not working but still an option in CASH
39006560	External Program	Move call attachments to cabinet - deletes call action attachments
39006580	Sales Enquiries	Sales Enquiry Error - Error 5006 when you drop out of an enquiry having searched using address contains function
39006022	Ledger Interface	Sage Batch Update - 'tblPurchaseInvoiceHeader: Field 'CustomerNo' not found